

Affix Packaging Identification Label containing
Sales Order Number, Officer's Name, Serial Number here

5-YEAR WARRANTY CERTIFICATE and REGISTRATION FORM

Armor Express · 750-A W Fieldcrest Rd., Eden, NC 27288 · Phone: (866) 357-3845 · sales@armorexpress.com

WARRANTY FORM ALSO AVAILABLE *ONLINE*: www.armorexpress.com/warranty

NAME _____
 ADDRESS _____
 CITY _____
 STATE _____ ZIP _____
 BALLISTIC MODEL (on pad label) _____
 PURCHASE LOCATION _____
 (Name of Dealer)

PHONE NO. _____
 E-MAIL _____
 SERIAL NO. (on ballistic panel) _____
 DEPARTMENT _____
 CARRIER MODEL (on carrier label) _____
 PURCHASE DATE _____
 (By End User)

In order to improve fit, comfort, quality, design, and our service, Armor Express would like to know what you think. Your feedback will help us continue our MISSION of SAVING LIVES by providing superior quality body armor with unparalleled protection, comfort, wearability, and service. Thank you in advance for sharing your opinion!

	EXCELLENT	GOOD	SATISFACTORY	UNSATISFACTORY	POOR
<i>Overall Fit</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<i>Comfort</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<i>Quality of Workmanship</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<i>Product Design</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<i>Service</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

ADDITIONAL COMMENTS: _____

F005 Rev 13 (3/23/2022)



LIMITED WARRANTY

Your ARMOR EXPRESS vest has been made in accordance with our quality control standards. This vest is warranted to be free of defects in material and workmanship, subject to the following limitations. Visit www.armorexpress.com for the latest Warranty information and details.

COVERAGE PERIOD

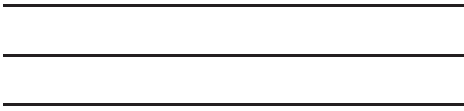
"The CARRIER is warranted for twenty four (24) months (effective 05/18/2020) from date of user purchase. The PANELS are warranted* for five (5) years from date of user purchase. BASE products are warranted for ninety (90) days from date of user purchase. HARD ARMOR products (plates, helmets, shields) are warranted for five (5) years from date of user purchase."

*LIMITATIONS

The Limited Warranty begins with the date of purchase of this ARMOR EXPRESS Body Armor unit. If purchased directly from Armor Express, the date begins from the invoiced sale date; if purchased from dealer/distributor, date begins from the date sold to the agency/end user, not to begin later than 12 months of date of manufacture. Proof of purchase MUST be provided with date; if not, default date is five (5) years from date of manufacture of ballistic panel. A valid warranty claim will be honored on a prorated basis. In order to qualify for this warranty, you must complete and mail the attached warranty card or complete the online warranty registration process at www.armorexpress.com/warranty within thirty (30) days of receipt of vest. This warranty is extended to the original user-purchaser only. This warranty is void if the maintenance care as stated on the protective panel label has not been followed, or if the product has been altered in any matter after delivery to the purchaser, or if the product has been subjected to abnormal use or abuse. Since coordinated and compatible protective panels and carrier are essential for proper protection, use of a carrier not produced or approved by ARMOR EXPRESS voids the warranty.

In the event a defect is found in either component of your vest during the applicable warranty periods, return the vest, carrier, or hard armor directly to ARMOR EXPRESS, ATTN: RETURNS, at 750-A W Fieldcrest Rd., Eden, NC 27288, postpaid. ARMOR EXPRESS, at its discretion, without cost to you, will repair or replace the defective part or the entire vest or refund the purchase price on a prorated basis.

WE DISCLAIM LIABILITY FOR CONSEQUENTIAL DAMAGES. WE DISCLAIM ANY EXPRESSED OR IMPLIED WARRANTY, INCLUDING ANY IMPLIED WARRANTY OR MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE OTHER THAN AS PROVIDED ABOVE.



First-Class
Postage
Required

Post Office will not
deliver without
proper postage.

ARMOR EXPRESS
750-A W Fieldcrest Road
Eden, NC 27288

*Detach and retain lower portion for your records.
Fold top portion in half, tape, and mail to Armor Express.*



IMPORTANT INFORMATION

Armor Express is committed to **SAVING LIVES** by providing superior quality body armor with unparalleled protection, comfort, wearability, and service.

AFTER RECEIVING YOUR BODY ARMOR, TRY IT ON TO ENSURE PROPER FIT. WEAR IT AS THOUGH YOU WOULD IF YOU WERE ACTUALLY ON DUTY. TRY IT STANDING AND SITTING. IF YOU NOTICE ANY DISCOMFORT DUE TO IMPROPER SIZING, PLEASE REFER TO THE ARMOR EXPRESS "RETURN/ALTERATION POLICY" LOCATED ON THE "RETURNS AND ALTERATIONS FORM."

DO NOT MACHINE WASH BALLISTIC PANELS! CLEAN BALLISTIC PANELS AND CARRIER SEPARATELY. BE SURE TO FOLLOW ALL CLEANING INSTRUCTIONS ON THE BALLISTIC PANELS AND THE BALLISTIC PANEL CARRIER.

IF YOU HAVE ANY QUESTIONS OR CONCERNS, PLEASE CALL OUR CUSTOMER SERVICE DEPARTMENT AT (866) 357-3845.

